

Title : Administrative Support I **Job Code :** 401

Salary : \$1,667.00 (Monthly) **Grade :** 4

Tenured: YES

Job Departments

• Administrative Services - Accounting, Purchasing, Printshop, Reception

- Administrative Services Auditing Services
- · Court Services Records and Statistics
- Drug Court
- · Court Services Education
- Technology Services
- Juvenile Services
- · Office Of General Counsel
- Pretrial Services
- Court Services Mediation
- Court Services Clerk Services
- · Court Services Court Interpreting
- Court Services
- Administrative Services Real Property
- Administrative Services

Purpose

RESPONSIBLE FOR ADMINISTRATIVE AND CLERICAL DUTIES SUPPORTING THE DEPARTMENT STAFF AND PROGRAMS, INCLUDING THE PREPARATION, REVIEW, AND MAINTENANCE OF DEPARTMENT RECORDS AND POLICIES.

Required Qualifications

Education: High School Graduate or GED

Education Substitute: None

Experience: 1 Year of Work Experience

Job Skills/Abilities

- BASIC COMPUTER SKILLS
- EFFECTIVE COMMUNICATION SKILLS WRITTEN AND ORAL
- SOME TRAVEL MAY BE REQUIRED
- MICROSOFT OFFICE

Job Preferred Knowledge

CUSTOMER SERVICE EXPERIENCE

Job Duties

- MAY ANSWER DEPARTMENT PHONE CALLS
- MAY COORDINATE SCHEDULES AND/OR TRAVEL FOR STAFF AND/OR CONFERENCES/MEETINGS
- MAY PREPARE AND MAINTAIN A VARIETY OF DEPARTMENTAL DOCUMENTS AND RECORDS, INCLUDING DATABASES
- MAY MONITOR AND ORDER DEPARTMENT SUPPLIES AND/OR EQUIPMENT
- MAY MAINTAIN DEPARTMENT INVENTORY
- MAY ASSIST WITH INDIVIDUAL DEPARTMENT DUTIES SUCH AS SPECIAL PROJECTS, GRANTS, SITE VISITS, SITE
 AUDITS, COMPILATION OF JURY LISTS, TRACKING OF LEGISLATIVE BILLS AND OTHER INDIVIDUAL DEPARTMENT
 RELATED TASKS
- MAY PERFORM DEPARTMENT PERSONNEL FUNCTIONS

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Job Duties

- MAY PRODUCE AND ASSESS REPORTS TO ASSIST IN STATEWIDE MANAGEMENT
- MAY HANDLE SPECIALIZED PROGRAM ELEMENTS IN THE ABSENCE OF MANAGERS
- OTHER DUTIES AS ASSIGNED

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Title : Administrative Support II **Job Code :** 501

Salary: \$1,784.00 (Monthly) **Grade:** 5

Tenured: YES

Job Departments

• Administrative Services - Accounting, Purchasing, Printshop, Reception

- · Administrative Services Auditing Services
- Court Services Records and Statistics
- Drug Court
- · Court Services Education
- Technology Services
- Juvenile Services
- Office Of General Counsel
- Pretrial Services
- Court Services Mediation
- Court Services Clerk Services
- Court Services Court Interpreting
- Administrative Services Real Property
- Administrative Services

Purpose

RESPONSIBLE FOR ADMINISTRATIVE AND CLERICAL DUTIES SUPPORTING THE DEPARTMENT STAFF AND PROGRAMS, INCLUDING THE PREPARATION, REVIEW, AND MAINTENANCE OF DEPARTMENT RECORDS AND POLICIES.

Required Qualifications

Education: High School Graduate or GED

Education Substitute : None

Experience : 2 Years of Related Experience

Job Required Knowledge

• 2 YEARS OF RELATED EXPERIENCE MUST BE COURT EXPERIENCE

Job Skills/Abilities

- BASIC COMPUTER SKILLS
- · EFFECTIVE COMMUNICATION SKILLS WRITTEN AND ORAL
- SOME TRAVEL MAY BE REQUIRED

Job Preferred Knowledge

CUSTOMER SERVICE EXPERIENCE

Job Duties

- MAY ANSWER DEPARTMENT PHONE CALLS
- MAY COORDINATE SCHEDULES AND/OR TRAVEL FOR STAFF AND/OR CONFERENCES/MEETINGS
- MAY PREPARE AND MAINTAIN A VARIETY OF DEPARTMENTAL DOCUMENTS AND RECORDS, INCLUDING DATABASES
- MAY MONITOR AND ORDER DEPARTMENT SUPPLIES AND/OR EQUIPMENT
- MAY MAINTAIN DEPARTMENT INVENTORY
- MAY ASSIST WITH INDIVIDUAL DEPARTMENT DUTIES SUCH AS SPECIAL PROJECTS, GRANTS, SITE VISITS, SITE
 AUDITS, COMPILATION OF JURY LISTS, TRACKING OF LEGISLATIVE BILLS AND OTHER INDIVIDUAL DEPARTMENT
 RELATED TASKS

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Job Duties

- MAY PERFORM DEPARTMENT PERSONNEL FUNCTIONS
- MAY PRODUCE AND ASSESS REPORTS TO ASSIST IN STATEWIDE MANAGEMENT
- MAY HANDLE SPECIALIZED PROGRAM ELEMENTS IN THE ABSENCE OF MANAGERS
- OTHER DUTIES AS ASSIGNED

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Title : Administrative Support III **Job Code :** 601

Salary : \$1,909.00 (Monthly) **Grade :** 6

Tenured: YES

Job Departments

Administrative Services - Accounting, Purchasing, Printshop, Reception

- Administrative Services Auditing Services
- Court Services Records and Statistics
- Drug Court
- · Court Services Education
- Technology Services
- Juvenile Services
- · Office Of General Counsel
- Pretrial Services
- · Court Services Mediation
- Court Services Clerk Services
- Court Services Court Interpreting
- Administrative Services Real Property
- Administrative Services

Purpose

RESPONSIBLE FOR ADMINISTRATIVE AND CLERICAL DUTIES SUPPORTING THE DEPARTMENT STAFF AND PROGRAMS, INCLUDING THE PREPARATION, REVIEW, AND MAINTENANCE OF DEPARTMENT RECORDS AND POLICIES.

Required Qualifications

Education: High School Graduate or GED

Education Substitute: None

Experience: 3 Years of Related Experience

Job Required Knowledge

3 YEARS OF RELATED EXPERIENCE MUST BE COURT EXPERIENCE

Job Skills/Abilities

- BASIC COMPUTER SKILLS
- · EFFECTIVE COMMUNICATION SKILLS WRITTEN AND ORAL
- SOME TRAVEL MAY BE REQUIRED
- MICROSOFT OFFICE

Job Preferred Knowledge

CUSTOMER SERVICE EXPERIENCE

Job Duties

- MAY ANSWER DEPARTMENT PHONE CALLS
- MAY COORDINATE SCHEDULES AND/OR TRAVEL FOR STAFF AND/OR CONFERENCES/MEETINGS
- MAY PREPARE AND MAINTAIN A VARIETY OF DEPARTMENTAL DOCUMENTS AND RECORDS, INCLUDING DATABASES
- MAY MONITOR AND ORDER DEPARTMENT SUPPLIES AND/OR EQUIPMENT
- MAY MAINTAIN DEPARTMENT INVENTORY

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Job Duties

- MAY ASSIST WITH INDIVIDUAL DEPARTMENT DUTIES SUCH AS SPECIAL PROJECTS, GRANTS, SITE VISITS, SITE
 AUDITS, COMPILATION OF JURY LISTS, TRACKING OF LEGISLATIVE BILLS AND OTHER INDIVIDUAL DEPARTMENT
 RELATED TASKS
- MAY PERFORM DEPARTMENT PERSONNEL FUNCTIONS
- MAY PRODUCE AND ASSESS REPORTS TO ASSIST IN STATEWIDE MANAGEMENT
- MAY HANDLE SPECIALIZED PROGRAM ELEMENTS IN THE ABSENCE OF MANAGERS
- OTHER DUTIES AS ASSIGNED

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Title: Mediation Specialist **Job Code:** 846

Salary: \$2,185.00 (Monthly) **Grade**: 8

Tenured: YES

Job Departments

· Court Services - Mediation

Purpose

Responsible for overseeing and managing mediation requests from sitting judges, and mediation blitzs.

Required Qualifications

Education: 4 Year College Degree

Education Substitute: Experience for Degree @ 1:1

Experience: 3 Years of Work Experience

Job Skills/Abilities

- · Excellent communication skills and customer service skills
- · Computer and data entry proficiency
- · Attention to detail

Job Preferred Knowledge

- · Communication skills both written and oral
- Customer service skills
- Computer proficiency
- · Data entry experience

Job Duties

- Coordinate requests from sitting judges for assistance of Senior Status Judge-Mediators, and volunteers
- Track projects and generate reports regarding status of existing projects
- · Generate and process customer service feedback documents
- Assist with general administrative tasks of the mediation division
- Other duties as assigned

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Title: Mediator Job Code: 816

Salary : \$2,185.00 (Monthly) **Grade :** 8

Tenured: YES

Job Departments

Court Services - Mediation

Purpose

RESPONSIBLE FOR MEDIATING ALL CASES REFERRED BY THE DISTRICT COURT JUDGES

Required Qualifications

Education: 4 Year College Degree in Related Field

Education Substitute: None

Experience: 1 Year of Related Experience

Job Required Knowledge

- MUST HAVE 40 HOURS OF MEDIATION TRAINING
- 1 YEAR RELATED EXPERIENCE MUST BE IN MEDIATION

Job Skills/Abilities

- MICROSOFT OFFICE
- GOOD COMMUNICATION SKILLS

Job Duties

- MEDIATE SMALL CLAIMS CASES, CIVIL CASES UNDER \$4,000, AND PROBATE CASES
- SUBMIT REPORTING AS REQUIRED
- SOME IN-STATE TRAVEL
- OTHER DUTIES AS ASSIGNED

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